

**State of Connecticut
Department of Social Services
Job Opportunity**

**INFORMATION TECHNOLOGY SUBJECT MATTER EXPERT - 32740
(CENTRAL OFFICE)**

PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!

Posting Date: January 3, 2012

Closing Date: January 26, 2012

The Department of Social Services is presently accepting applications for one (1) Information Technology Subject Matter Expert in our Information Technology Division in our Hartford Central Office.

Open To: Current exam candidates residing on exam list or employees who have obtained permanent status in the class

Location: 25 Sigourney Street, Hartford, CT 06106

Job Position No: Information Technology Subject Matter Expert
Position Number # 32740

Hours: 35 Hours Per Week

Salary Range: EU-32 \$77,916 - \$99,697

Bargaining Unit: (P-4) – Engineering Scientific & Technical

***NOTE:** This position resides in the network area of the Information Technology Division at the Department of Social Services

EXAMPLES OF DUTIES: Acts as a full project manager; participates in the development of architectural designs of LAN and WAN; recommends policies, procedures, and associated technical implementation standards; researches, designs, analyzes, develops and enhances new and highly complex infrastructure projects in support of agency information systems; participates in the design and configures infrastructure systems that optimize information access capabilities and ensure the security and integrity of these systems; provides consulting in a technology area, such as IT Security and Network Architecture, Platform Architecture (including mainframe and desktop hardware and software selection), Middleware Architecture (including messaging); acts as a consultant to management and individual employees regarding area of expertise including technical leadership and consultation in the areas of architecture and application design, systems programming, system integration, and/or database management or the analysis and development of highly complex technologies affecting multiple infrastructure areas; serves as Subject Matter Expert on various IT project teams; researches and analyzes technology trends and assists in the development of infrastructure technology strategy and standards; troubleshoots existing infrastructure systems to identify errors or deficiencies; recommends and implements software, hardware and configuration changes to improve system performance; participates in defining architecture and technology standards to optimize system performance and integrity; participates in long-term infrastructure technology strategy development and planning; recommends new tools, technologies, and platforms to be implemented; assists in the development of a comprehensive disaster recovery plan; provides technical leadership; provides assistance with escalated Tier III support issues; works on multiple projects including complex integration efforts and transitioning applications to new technologies; defines and develops the project scope of multiple complex projects; makes recommendations towards buy versus build decisions surrounding applications; designs component architectures, making use of multiple tiers to provide insulation to changes from application interfaces and databases; participates in the evaluation and selection process for application packages to meet solutions; recommends testing tools, middleware, and database management systems; document changes to architecture and conversion plans; develops and maintains system and application architecture diagrams; assists in organization wide data modeling and database design; develops policies and procedures for the organization structure; assists in the design; performs related duties as required.

APPLICATION PROCEDURE: Candidates who meet the above requirements should forward and complete a State of Connecticut Application for Examination of Employment (CT-HR-12). The CT-HR-12 Application Form may be downloaded from the State of Connecticut's Department of Administrative Services Human Resources Services Website at: [www.das.state.ct.us/exam/default.asp#APPLICATION FORMS](http://www.das.state.ct.us/exam/default.asp#APPLICATION_FORMS). Please mail your completed State of Connecticut Application for Examination or Employment (CT-HR-12) to:

**Kelly Geary, Principal Human Resources Specialist
Department of Social Services
25 Sigourney Street – 12th Floor
Hartford, CT 06106**

APPLICATIONS MUST BE RECEIVED ON OR BEFORE THURSDAY, JANUARY 26, 2012, CLOSE OF BUSINESS

An Equal Opportunity / Affirmative Action Employer